



Pinhole Instrument Sharpening Service

Thank you for entrusting Hartzell Instruments with your Pinhole sharpening needs. To ensure your instruments arrive safely, please follow the guidelines below.

1. If sending the entire Pinhole set for sharpening, please package your instruments in the cassette you purchased them in for safety purposes. If you only need 1-2 instruments sharpened, please bag the instruments individually then wrap in bubble wrap.
2. Please make sure to protect your investment! Please wrap your cassette in bubble wrap and use a sturdy box to ship.
3. Please be sure to sterilize your Pinhole instruments before shipping. Any instruments that we receive for sharpening that were not sterilized will be returned for sterilization.
4. If your instruments are deemed too thin to safely sharpen further, retipping is a possibility. A Hartzell representative will contact you should this occur.
5. Please make sure to choose a shipping service that uses tracking numbers. Please note, we are not responsible for lost incoming shipments.

Please allow approximately 10 business days for sharpening.

SHIP TO: HARTZELL INSTRUMENTS, ATTN: SHARPENING AND REPAIR DEPARTMENT
2372 STANWELL CIRCLE
CONCORD CA 94520

For additional questions or concerns, please feel free to call Hartzell Instruments directly at 800 950 2206.

